

- The DOT bus service is very poor. We do not have enough "good condition" running buses. Also, we need security on the DOT buses 24 hours a day. The City has some very crooked and rotten police officers that need to be removed from the force. Bulk trash pickup day and demolition day should be every day, to keep our City safe and clean and possibly rid the City of rodents.
- I was born in Detroit, and basically have lived here all of my life. I live in southwest Detroit. I have several vacant lots on each side of me and I have recently bought one lot that I kept up for years. Now, I'm maintaining another lot that the City owns, which I keep cut and trimmed. There is an abandoned house on my left and it is an eyesore. My neighborhood is well kept but the abandoned house is causing problems. The abandoned house was used for drugs and now it's in terrible condition.
- The City needs to go around to the homes of property owners and fine them if their house is not up to code. It needs to ticket or remove abandoned cars left on the streets. Also, there are a lot of stray dogs running around the neighborhood. The sanitation workers leave trash behind after their pickup. This City is in a mess.
- Overgrown shrubs, abandoned cars, and illegal dumping are constant problems which increase the danger for little kids that play in the alley. Another problem reported several times but not acknowledged is the dumping of half-filled gas tanks, which are a potential danger to the whole area if someone decides to ignite one.
- Tear down the vacant houses and buildings. Get rid of the drugs in the neighborhoods. Provide more police to patrol the neighborhoods. If the police know that a house is a known drug house because it has been raided a lot, they should take the steps to have it torn down. It doesn't do any good when the police raid a place because after they leave the drug people come back.
- I have been trying to get my mother's alley cleaned for at least five years. I have also tried to get the City to trim and cut down trees, to fix the sidewalk, to tear down a vacant house on Merrick Street, to get a streetlight fixed on Roosevelt Street, and to get the police to do something about the streetwalkers who bring their johns on my street and have sex with them by a church on Roosevelt Street.
- What needs to be done in this City is to tear down vacant houses and buildings. Also, we need a downtown with some nightlife. The only way we are going to get these things is through a young mayor with ideals.
- Roadkill is not picked up in a timely manner. I rode the bus to the State Plaza Building on the Fort Street bus, and it was such a bumpy ride. The street is in poor condition and the bus wasn't much better. The street that leads to Mark Twain School is in dire need of repair. Streetlights are out more than on. We need bright streetlights like those in the City of Lincoln Park.
- The bulk trash pickups are not often enough to keep our neighborhoods litter free. There should be better systems for recycling.

- The citizens of Detroit deserve to have clean streets, parks, and recreational facilities. I would be one of the first to volunteer to help clean our parks, but I have to ask, "What are my taxes being used for?" In past elections, I have voted for increases in millages for various City departments, but I honestly don't see a change. Where is the accountability? This is my City and I want to be proud of the City I live in. I pray that the elected officials of the City of Detroit will do what's right for the City and for the constituents who elected them. Thank you.
- The Police Department takes too long to respond for anything. If you say there is a gun pulled at children they respond in a short time. The Fire Department is very responsive, but when the EMS responds they seemed confused by the neighborhood, and when they do finally arrive they are in a hurry to leave. Garbage removal is very good. We've talked to these workers and they are very pleasant and respectful people.
- I've lived in the City for twenty-five years, and watched it go from good to bad to okay. There is a home next door that should be demolished. It devalues my property and other properties on the block. Please tear it down.
- We need better lighting and removal of snow on main streets.
- The City needs a curfew because of drug dealing and drug usage, bad youths and vandalism. Noisy vehicles shake the ground. We need a ban on fireworks. There is junk on the streets and in the backyards, including stolen cars and trucks. The alleys need cleaning and removal of weeds, junk, etc. Homes were kept beautiful years ago, before disaster came in. Also, there are speeding cars during the day and night. Since the community has changed over the past ten to twenty years, it has been awful. I'm planning to leave soon.
- I would like to say that there are too many broken down cars on the street and in the driveway next to my home. Also, the sanitation workers tore up my dumpster.
- Signs for street cleaning should be put out at least 48 hours prior to the actual cleaning as tickets are of no help.
- I hope I can see some improvement in the City's Police Department because almost all of them are getting paid to do nothing, even though they say they don't make the law. The City's streets, including the residential streets, need a lot of improvement.
- I think it was a good idea to survey the citizens of the City of Detroit. However, the survey itself is a bit general. If I'm spending 20 minutes to answer questions on a survey, perhaps I could answer in a little more detail. For example: The how safe do I feel in different situations needed clarification. I for one know I need to be on the alert wherever I go. I would, for the most part, never walk in any neighborhood in the City after dark. Also, the only time I go to my neighborhood recreation facility is to vote. The building looks quite cruddy (O'Shea). Other neighborhood facilities are better. Further, City street quality ranges from good (an effort has been made to repair them) to horrible. Bulk clean up or general trash removal depends on the area. I was appalled at the debris on Idaho Street by the John C. Lodge Freeway. So you see, a lot depends on what or where you speak of. Hopefully, the City is making an effort to make services more uniform. Thanks for asking.

- There are too many abandoned cars, too much drug activity, too many abandoned houses, too much unkempt property, and overgrown weeds, etc. Help, before I move to a different city.
- This should be a great City. It could be a great City. The City should urge people to clean up their homes, yards, and streets. The yellow streetlights don't provide enough light. The bulk items stay on the streets far too long. The items are not picked up on time. There are too many junk cars parked on streets. The grass contractors need to cut grass more often and do a better job. The City is dirty. It needs to have a "clean sweep" every week. Cleanliness should be taught in the schools. A clean city creates pride. There is too much litter.
- We are glad to be in southwest Detroit. It is a friendly and vibrant place to live, but it also is badly neglected by the City. If the City wants to attract and keep citizens who will positively impact our City, we must have good housing, safe and clean neighborhoods, and well-maintained, vibrant local shopping areas. We've been back in the City for four years and love the people here, but the trash and pollution are discouraging. I literally called for two years before the City razed a vacant house behind me and cleaned trash from a lot. Expect more from our citizens. Why should people be allowed to put trash out in piles three weeks before being picked up?
- There is a lot of work the City needs to do to stop people from dumping garbage under bridges in the southwest area near Fort and Tractor Streets.
- Next time, please indicate streets on the City hall region map with the survey. It was difficult to determine one's district. I favor a fee to enter Belle Isle. It is our jewel but it is decaying from lack of funds for upkeep. I live in the Boston-Edison Historic District. I have lived here for 36 years. We need streetlight improvements, alley cleanup or closure, and more police protection. We spend, as individuals, hundreds of dollars for maintenance and watering of the islands on the boulevard. Sprinkling systems are needed for the flowers on the islands on the boulevards. We also need more trees.
- Please do a better job of cleaning the side streets in my neighborhood. I am 81-years old and can't get out during a snowstorm to drive myself to the doctor or to get food.
- Why do they pick up everything on bulk day except the weeds, stems, and plastic bags? They won't pick up everything out there. Why?
- I have waited an hour and a half many times for a bus. What happened to the bus shelters? Last winter I saw school children wait two hours for a bus. If we could depend on the buses, more people would ride them. I spend a lot of money on cabs after waiting over 40 minutes. When snow is removed, all intersections should be cleared, so people can cross the streets and not walk in traffic.
- There is very poor bus service, poor trash pickup services, good activity on Belle Isle, and poor police community relations.
- I would like to have the side street shoveled when it snows real heavy. We cannot go out to main streets to go shopping and for food. There are quite a few seniors that have to do their own shopping or pay their bills. Thank you.

- Traffic lights go out and it takes days to get them repaired. Streetlights go out for months before anyone looks at them, even after being notified. Vacant lots go without mowing for long periods, and weeds are allowed to grow along the curbs. Sewers, light poles, and fire hydrants are neglected and are not provided preventive maintenance. Cleaning of streets and alleyways is poor. Snow removal is horrendous when sidewalks are covered with snow from the street, side streets are blocked, driveways are blocked, and pedestrians are forced to walk in the street.
- After calls to the City, I had to call channel 7 to get a streetlight repaired. Our street, Asbury Park between west Warren and Paul Street, has been marked for repavement. However, only minor patch work has been completed. I want to know when the resurfacing will be done. Every time it rains, we have flooding at Asbury Park and Whitlock. The street needs to be raised and better drainage needs to be put in. I have contacted channel 2 because I can't seem to get any answers when I call the City.
- We live in southwest Detroit, in a forgotten part of the City. Electric Street is the worst street in the City. Will they pave it – no. We pay our taxes as they come due. I don't vote anymore, I have nothing to vote for.
- Two garbage cans were ruined by pickup service and had to be replaced. The driver picked up two cans together, squeezing them so tightly that it resulted in deep gashes in the lids and sides. No other neighbors with two garbage cans have had their cans picked up together. I suspect foul play.
- A lot of people including myself, did not know that street cleaning just recently started in the neighborhoods. Public Lighting is bad and so is the Water and Sewer Department. The City is still not doing enough to stop or slow down the drug situation in our neighborhoods. The crime, police, and the streetlights need a great deal of improvement.
- We have called to get an abandoned house torn down with no response.
- Clean up Belle Isle, tear down old buildings and houses, and stop bums from hanging around downtown. Also, police should respond when you call 911. Their response time is awful.
- Truthfully and honestly, I sincerely wish I could have positive comments, but I am embarrassed among family and friends that know I live in Detroit. The public schools are of poor quality (thankfully, I have no children). Police response, if any, is extremely slow. The streets are very unsafe and riddled with blight and crime. During winter months, snow removal is pathetic. Currently, I am bound by contract to live within the City limits, but as soon as my contract changes, my address will change immediately.
- Electric Street needs new pavement. It is the only street in the neighborhood that was not paved this summer. It has been ten years since it was paved. The City is doing a good job in most cases. In my neighborhood, the streets need to have the snow removed. My street has never had snow removal in winter.

- The following lists some of the City's problems: 1. Conditions of streets are deplorable. 2. The infrastructure is obsolete. 3. There are no shopping districts. 4. There is a lack of representation. 5. Residents are over taxed. 6. The City needs more streetlights. 7. There are too many abandoned homes. 8. Too many fire hydrants don't work. 9. Much of the fire equipment is old. 10. The parks are full of dope. 11. Buses don't run on time and are dirty. 12. There are no covered bus shelters. 13. Although the E.M.S. is well trained, there are too few units. 14. The Fire Department is well trained, but there are too few of them. 15. The Police Department is wasted. 16. City information is too hard to access.
- The City has torn down decent homes owned by individuals that could have been renovated, and left some standing that are totally unlivable.
- Some things to improve the quality of life for Detroit residents would be: 1. Insist that owners of vacant buildings keep their properties clean of weeds, posters, trash, etc., especially the buildings on main streets such as west Seven Mile. The owners of these vacant properties should be ticketed if their property is not kept up. 2. Gas station owners should be ticketed if their property is not clean. 3. Ticket homeowners for trash and weeds around their property. 4. Why doesn't the DPW issue tickets for trash cans left on the street well after trash pickup? 5. Trees in residential neighborhoods need trimming 6. Sidewalks and curbs need repairing in the neighborhoods. 7. Enforce the ordinance for illegal posters on traffic signs and light posts. 8. Clean our neighborhood playgrounds so that the neighborhood children can play basketball and other games there, instead of in the streets. 9. Make department heads accountable for their jobs or fine them. Thank you.
- I was disappointed with the DPW this year. I reported water standing in front of my extra lot. No one checked it out. The street is low and needs repair. I was also disappointed that they did not follow through with a complaint regarding trees and weeds growing between my next door neighbor's garage and the fence. He cleaned up part of it but the rest is still there. Where is the environmental department? This was reported to the Ombudsman's Office, as well as to the DPW.
- The new policy for reporting breakins and auto thefts is horrible. A police officer will only come out if the alarm company calls. There are no neighborhood patrols and the majority of police presence is in downtown. The neighborhoods should become the #1 priority. Lets clean up the City (i.e., neighborhoods).
- Everything was taken out of our small neighborhood so our kids have nothing to do but hang out on the streets. There is an entire City block sitting here that could be fixed up for the kids, but the City does nothing with it. The weeds are so tall. Everything is being put on the east side of the City but what about the southwest side? The empowerment zone stopped less than a half of mile from us. We are like a forgotten community.
- Although the snow remover was getting paid, he did not do the job.
- I make the following comments about the City and its citizens. There are construction people in the neighborhood on Sundays. People leave garbage cans out all days. People rake leaves and place them near streets for days and weeks, or until the wind blows them all over the street. Street signs are not placed at all street corners so you can tell which street you are on or near. On some streets the bulk garbage is collected infrequently. There should be regular trimming of trees.
- The City would be cleaner if you would enforce the litter law.

- I hope this survey improves our City. The streets need to be swept a least once a week. Trees need to be trimmed. Give residents tickets if they don't cut their lawns. When bulk trash is picked up, please remove all of the debris.
- Although trash pickup is weekly, there are some very unconcerned truck drivers. If something happens to drop from the truck it remains there until the homeowner cleans it up. Believe me, I've had to do it several times including the cleanup of someone else's garbage. Drivers don't want to get out of their trucks. They can't even empty your container all the way before there're moving on to the next one. Yet, I'm paying their wages with my taxes. This poor work is very upsetting to me.
- The City needs to institute a program for not littering streets, parks, and all public areas. The entire City needs much improvement. No street is safe at night for walking and most streets are unsafe in daylight.
- A major disaster in this area is an apartment building on the corner of Trenton and Dennison Streets. It is abandoned. Every month or so, someone sets it on fire. The last time the home next to it caught fire. It is used as a dumping ground. Another disaster is the debris left for rats to nest when homes and garages are torn down. I would love to move out of Detroit.
- The residents of southwest Bassill Street and other streets close by are thankful for prompt trash pickups. Why can't you ticket homes that put bulk trash out before the second Tuesday of the month? Thanks.
- The City needs the following: 1. A law against putting bulk items out weeks before a pickup. Items should be out no more than two days before pickup. This should be enforced with a heavy fine. 2. Make owners responsible for cutting grass on vacant lots; also make homeowners or renters maintain their property. 3. There should be fines for throwing trash out of cars. 4. Police shouldn't take an hour to six hours to respond to a call.
- The bulk trash pickup in my area is a joke! Sometimes they pick up a day or two early, sometimes a week late. You put your trash out and someone down the block parks their car in front of it, so it doesn't get picked up. In my opinion, the system isn't working.
- Detroit needs more road work, vacant houses torn down, and new houses built with the tax dollars it collects, instead of giving money to people that don't try to get jobs.
- I think that we have a major problem with abandoned cars on our streets, and especially our alleys. Also, no one cares about the maintenance of our alleys, which are very unkempt with weeds and overgrown trees. Some kind of neighborhood program should be started, where everyone cooperates to clean alleys and the City provides an incentive for homeowners to maintain alleys. We need more inspectors out on the streets giving citations for unkempt homes and yards.
- I think that the City should try to concentrate more on neighborhood development and safety. The City should also clean, maintain, and patrol the neighborhoods, and not just downtown, the cultural center, and the high income neighborhoods.
- Please work on the removal of bulk items.

- If everyone in Detroit got together to stop littering in the street and to throw waste in the garbage, we wouldn't have a lot of trash in the street, and it would be the best thing to do to keep the City clean. If they could get rid of all the car jackers, thieves, drugs, bank robbers, murderers, etc., it would be a better city. We need more Detroiters who care about things and have a heart to do right. People need to pray for peace, joy, happiness, and love.
- My complaint with City services are that we need better service from our postal system, such as more mailboxes and more services that can be provided at the drive-thru. The service varies, depending on where you live in the City. There are no decent restaurants for families and no decent theaters. Also, it takes a full day to reach the Water Department. Most alleys are not clean and the boarded-up houses are an eyesore. We pay far too much for water and sewage services, the suburbs get a better deal.
- The City needs to cite more residents for not taking care of their property. Six months is a long time to wait for a city to do something about someone not mowing their lawns, removing garbage, and having a very unsafe and unclean property, especially when rodents become a problem and the City still doesn't do anything. Shame on you.
- The Parks and Recreation Department is a disgrace and should be completely overhauled. It should not be used as a campaign payoff. Police should return to walking in the neighborhoods. The streets of Detroit are filthy and that's where your neighborhood city halls could play a role.
- Please, let's clean up our dirty city, including the streets and expressways, and let's turn the lights on.
- I wrote the Mayor about the demolition of houses on my street. I really appreciate the timely manner in which it was handled. The neighborhood looks much better. I love the big trash day once a month. It enables people to keep their property much neater. We also have a new street and a nice light behind my garage. Thank you.
- The empty lot across the street from me has tall grass and trees, and is used as a dump. This has gone on for four years and the City has yet to respond. The DOT's bus service on the weekend is very poor and slow. The service of SMART is better on the weekends.
- There needs to be more inspection of the neighborhoods. I have a neighbor who changes his car oil in the driveway and pours the used oil in the alley. The oil is beginning to come to my side of the fence. Some neighbors have three or four cars parked in their driveway and they are all broken down. They work on them in front of their houses and this is a major street in Detroit, on Ryan near Outer Drive. People should be fined or ticketed for not keeping up their property.
- There are illegal dumpings throughout the City and poor maintenance of vacant lots, which give us a terrible and trashy image. We need more learn-to-work programs for our youth. Economic empowerment of communities is sorely needed. A stop sign is needed at the 2600 block of Ewald Circle at Stoepel, which is a very dangerous intersection. The duck pond in Palmer Park needs decoy security. A dangerous building, at 3503 Electric, needs to be demolished.

- Detroit is a great place to live but something must be done to improve our quality of life. The parks, recreation centers, cultural events, shopping, police protection, abandoned housing, etc. need to be addressed by the City.
- There is neighborhood filth and piles of trash everywhere. The same day trash gets picked up, people put trash out again. I called ten times to report it, but nothing happens. Some fields are never mowed and there are empty buildings and houses everywhere.
- The lot next to me is vacant and full of weeds. I am handicapped and diabetic. I have complained to the City but nothing has been done about it. Thank you.
- There needs to be more neighborhood playgrounds for the children, especially near apartment buildings. Street cleaning needs to be beefed up. Tree trimming could use a push. Prevention of vandalism to houses needs more attention.
- Detroit needs to improve the traffic flow in the City. We need turn lights at Joy and Evergreen, Joy and Greenfield, and Evergreen and Plymouth. We need to fine people for putting bulk trash out too early. Our freeways need to improve. The I-96 freeway is bad, very bad. I have been trying to get stop signs on Capital and Burt Road to no avail. Where are my tax dollars going?
- The City's publicity needs to improve. We never hear any good things about Detroit. Many people don't know about what the City has to offer. They are not aware of how to report problems to the proper authority. For example, during a storm the wires behind my house were on fire and I called 911 and was told to call the Fire Department. I then called the Fire Department and was told to call Edison. I called Edison and had to push so many numbers and listen to several recordings to get a response. Imagine my frustration. On top of this, I was on my cell phone that wasn't fully charged. We were the last to have electrical power restored in our neighborhood. Also, I would like to know who to call when the neighbors put bulk trash out the day after bulk pickup.
- Sidewalks in front of vacant downtown buildings are not cleaned in the winter. The pool at the Coleman A. Young Recreation Center has not worked for several months and there are only limited exercise programs. The Center does not open early (5:00 - 5:30 a.m.) for workers who have to be at work earlier than 8:00 - 8:30 a.m.
- In comparison to areas of the City where housing and environmental elements suggest people of means live, the lower eastside of Detroit (i.e., southeast) is grossly neglected by the City's service workers. The property taxes paid by homeowners in our area are counted in the City's financial records the same as everyone else's. Then, why are eastsiders so neglected? There is little or no tree trimming, and garbage dropped when dumped into the truck is left for the occupants of the property to clean up. It's tough living in Detroit sometimes.
- There are too many empty lots in this City that are owned by private citizens, and these people expect the City to maintain them. I think that the people that buy these lots should cut the grass and keep them clean, whether the lots are fenced or not. Don't expect the City to do it all. If such lots are not properly maintained, the City should impose a high enough fine so that people will think before purchasing vacant lots.